

# HBWN Refund Policy

Event ticket refunds (less booking fee) are available up to 7 days prior to the event upon an email to **HBWN**. Refunds will be processed via **stickytickets** and refunded to the account used when the booking was made. Refunds requested within 7 days of the event will be politely declined.

Alternatively, if you have a replacement attendee who can attend in your place, you can transfer your ticket into their name by emailing their name and dietary requirements to **HBWN** at least 3 days prior to the event. HBWN is unable to cater for dietary requirements for alternate attendees received within 3 days of the event.

For more information or refund requests, please email [enquiries@hbwn.org.au](mailto:enquiries@hbwn.org.au)