



Parkes Leagues Club Ticket Refund Policy

1. Refund is available until 30 days prior to the event date. Sticky Tickets will retain service fees for the transaction costs. No refunds will be issued past this date.
2. Refunds will be automatically provided for cancelled events for all online sales, less booking fee, credit card fee and cancellation fee if applicable.
3. Sticky Tickets will retain a cancellation fee of 1.5% of the ticket value in the case of a refund. This fee covers the bank's non-refundable merchant fees and administration costs
4. "Secure my refund" is a service provided by Sticky Tickets, and all queries relating to this service are to be directed to the provider.
5. For tickets purchased through Sticky Tickets, refunds may be provided if the event is postponed, less 1.5% of the gross ticket value, provided the request is lodged through "My Tickets" page on Sticky Tickets website within 14 days of postponement of the event.
6. Sticky Tickets will notify the club of a refund request which will be responded to within 7 days.