

The Pet Oncologist

2-Day Oncology Workshop & Retreat



Ticket Refund Policy

1. Event Cancellation:

- If the workshop is cancelled by The Pet Oncologist, a full refund will be provided to all ticket holders.

2. Cancellation Procedure:

- You can cancel your ticket by sending an email notification to The Pet Oncologist at events@thepetoncologist.com

3. Cancellation Timelines:

- Cancellation notices received **more than 14 business days** before the workshop fees are due (i.e. by Friday 7th February 2025, 10 a.m. AEST) will be eligible for a 100% refund, minus a \$100 administration fee.
- Cancellation notices received **within 14 business days** of when the workshop fees are due (i.e. from Friday 7th February 2025, 10 a.m. AEST) will result in a 100% cancellation fee.

4. Additional Information:

- Ticket holders who cancel within 14 business days of the chemotherapy workshop (held on Sunday 23rd February 2025) can still receive all workshop resources, including chemotherapy spill kits, extravasation kits, and chemotherapy equipment. The Pet Oncologist will contact you to arrange for pick-up or delivery.

5. Contact Us:

- If you have any questions or concerns regarding the refund policy, please do not hesitate to contact The Pet Oncologist at events@thepetoncologist.com.